# **Neeson Chambers Chartered Accountants.**

# **Privacy Policy**

The General Data Protection Regulation (GDPR) was enshrined into UK law on 25th May 2018. It is intended to provide enhanced and consistent data protection for all individuals within the European Union (EU). At Neeson Chambers we are committed to the processing of your personal data in line with the articles of the GDPR. You can view our Privacy Notice via our website (<a href="www.accountantsbangor.com">www.accountantsbangor.com</a>) or obtain a copy by ringing our office on 02891 471923. Our Privacy Notice details what we do with the personal data that you supply to us, which in turn allows us to provide the services you need from us.

Here at Neeson Chambers we collect certain information or data about how you use our web site at www.accountantsbangor.com

This includes cookies:

#### What are cookies?

Through our website provider, YELL, we collect information about your use of our website through cookies. Cookies are information files stored on your computer, tablet or smartphone that help websites remember who you are and information about your visit. Cookies can help to display the information on a website in a way that matches your interests. Most major websites use cookies. You can accept or reject the use of these cookies each time you visit the site.

# What cookies are used on this website?

The cookies used on this website are broadly grouped into the following categories:

#### **Essential**

Some of the cookies on our website are essential for us to be able to provide you with a service you have requested. An example of this would be a cookie which allows communication between your browser and the website. Our cookie preference cookie described in the section "How can I reject or opt out of receiving cookies?" is also an essential cookie. You may not be able to use our website without these cookies.

## **Analytics**

We use analytics cookies to help us understand how users engage with our website. An example is counting the number of different people coming to our website or using a particular feature, rather than the total number of times the site or feature is used. Without this cookie, if you visited the website once each week for three weeks we would count you as three separate users. We would find it difficult to analyse how well our website was performing and improve it without these cookies.

### **User Cookies**

We use cookies to improve your experience by remembering your preferences so we know how you like to use our website. Examples of this would be remembering you so that you are served with the same content or to remember you when you come back to the site.

### This helps us to:

- · improve our website by monitoring how you use it
- respond to any feedback you send us, if you've asked us to

Our website does not collect specific personal information about our users. However, as outlined above, the cookies on our website will retain information about those who visit the site, such as IP addresses and locations so that we know what pages they have visited. So unless you voluntarily submit specific personal information to us (for example, by sending us an e-mail or completing the contact form), we cannot personally identify you.

### Where your data is stored

We store your data on secure servers in the United Kingdom

Your data can only be viewed by our staff and our IT Support Services company

By submitting your personal data to us, you agree to how we store your personal data.

### Keeping your data secure and disclosing your information

Transmitting information over the internet is generally not completely secure, and we cannot guarantee the security of your data.

Any data you transmit to us is at your own risk.

We have procedures and security features in place to keep your data as secure as possible once we receive it.

We will not share your information with any other organisations for marketing, market research or commercial purposes, and we do not pass on your details to other websites. We may pass on your personal information if we have a legal obligation to do so, or if we have to enforce or apply our terms of use and other agreements, e.g. submitting a tax return on your behalf to HMRC.

### Links to other websites

Our website does not contain links to or from other websites. This privacy policy only applies to our website.